

# **WELCOME TO METRORAIL**

- This 22-station, rapid-transit system runs from the Dadeland South Station in Kendall to the Palmetto Station in Medley, connecting South Miami, Coral Gables, downtown Miami, Civic Center, Allapattah, Brownsville, Liberty City, and Hialeah.
- Transfer to Metromover at Brickell and Government Center stations to get around downtown Miami and the Brickell and Omni areas.
- Transfer to Metrobus at the Dadeland South Station and travel south all the way to Florida City via the South Miami-Dade Busway.
- Take the Dade-Monroe Express (Route 301) from Florida City to Marathon in the Florida Keys.
- Transfer to Tri-Rail to travel north to Broward and Palm Beach counties.

### **HOURS OF OPERATION**

- Metrorail runs from 5 a.m. to midnight, seven days a week.
- Metrobus Route 500 (Midnight Owl) runs from about 12:30 a.m. to 5:30 a.m. and serves bus stops at or near Metrorail 12:2008

stations between the Dadeland South and Government Center stations.

### PARKING AT METRORAIL STATIONS

- Remember your parking space number. Before entering the station, have \$4 in exact change. Parking receipt machines don't accept dollar bills. Change machines are located at the entrance of Metrorail stations.
- Once you pay your trip fare and enter the station, look for the parking receipt machines. Enter your space number. Then deposit \$4. Take your receipt and keep it until returning to your car. There's no need to place the receipt on your dashboard.
- Metropass, Discount Metropass, Golden Passport, and Patriot Passport users can purchase a \$10 monthly Metrorail parking permit. Metrorail stations with parking areas offer free parking for people with disabilities who have the state-issued Americans with Disabilities Act parking permit. All permits must hang from the rearview mirror.

### **PAYING YOUR METRORAIL FARE**

- Deposit the regular fare of \$2 in coins (or use a token) in the slot on the front panel of the fare gate. Or insert your Metropass, Discount Metropass, Golden Passport, Patriot Passport, or transfer, with arrows forward, into the slot on the front of the fare gate, or show your STS ID card to the Metrorail security officer. Customers using wheelchairs can ride Metrorail without showing a pass or STS ID card.
- Retrieve your pass from the top of the fare gate, push through the faregate arm and enter immediately. The fare gate remains open for only 15 seconds after your fare is deposited.
- Save on every trip using transit tokens. Buy tokens from the change machines at Metrorail stations.

### **FARES**

	Fare	Reduced Fare
Bus or Rail	\$2*	\$1
Express Bus	\$2.35**	\$1.15
Shuttle Bus	25¢	10¢
Mover	Free	Free
Metrorail parking: \$4	daily, including wee	kends and holidays

## **TRANSFERS**

	Fare	Reduced Fare		
Bus-to-Bus, Bus-to-Rail,				
or Rail-to-Bus	50¢	25¢		
Bus or Rail-to-				
Express Bus	50¢ transfer + 35¢	25¢ transfer + 15¢		
Mover-to-Bus or Rail.	\$2*	\$1		
Bus or Rail-to-Mover. * or one token ** or one		Free		

# MONTHLY METROPASSES

WONTHLY WIETHOPASSES		
Metropass	\$100	
Discount Metropass	\$50	
<b>Group Metropass</b> (5-99)	\$90	
Group Metropass (100 or more)	\$85	
College Metropass	\$42.50	
Monthly Metrorail Parking Permit (for Metropass, Discount Metropass,		
Golden Passport, and Patriot Passport user	rs)\$10	

### RIDING AT THE REDUCED FARE

• First insert your Metrorail reduced-fare permit, arrows forward, into the front slot of the fare gate. Then deposit the \$1 reduced fare.

Or insert your Discount Metropass, Golden Passport, or Patriot Passport, with arrows forward, into the slot on the front of the gate. Senior citizens and people with disabilities who have difficulty entering through turnstile fare gates pay using the turnstile fare gate closest to the wheelchair-accessible gate. Once your fare is paid, enter through the wheelchair-accessible gate. Contact a security officer when assistance is needed. If no one is available, pick up the blue passenger-assistance telephone at the security officer's booth and ask for help.

### **GETTING TO THE PLATFORM**

- All rail stations have elevators, escalators, and/or stairs. Use the call button to alert station security if you need assistance in using the elevator, or if there is an emergency on the platform level.
- Voice announcements and signs provide information on the status of elevators at Metrorail stations. When an elevator is out of service, board the train again and ask a security officer at the next station to arrange for free transportation, which will arrive within 30 minutes from your request being received.
- Most stations have a center platform with tracks on both sides. However, Metrorail's Civic Center, Santa Clara, Brownsville, Dr. Martin Luther King Jr., Northside, and Tri-Rail stations have split platforms with train tracks running through the middle. To get to the platform in these six stations, take the elevator, escalator, or stairs to the second level. Once on the second level, you must locate the elevator, escalator, or stairs leading up to the platform of your direction of travel. Listen for announcements or look for signs that indicate 'Southbound Dadeland' or 'Northbound Palmetto.'

### **BOARDING FOR PEOPLE WITH DISABILITIES**

The tactile tiles alert customers who are blind and visually impaired that
they are getting close to the platform edge. For direct access to the
reserved wheelchair space, enter a train car through the first set of doors.
Other passengers with disabilities and senior citizens will find seats
reserved for them next to every door.

# **CALL BUTTONS**

• Every Metrorail car has three call buttons, which are located at the wheelchair space next to the first set of doors, next to the clear plastic panels, and next to the second and third set of doors. Call buttons may be used to alert the operator when you need additional time to leave the train. Call the operator several stations before you are ready to exit the train. You may also use the call buttons in case of an emergency.

# **BIKE & RIDE ON TRANSIT**

- Cyclists who bring their bicycles on Metrorail must obtain a Bike & Ride permit. You must be at least 12 years of age to obtain a permit. Security personnel at all Metrorail stations can issue Bike & Ride permits during operating hours. A parent or guardian must accompany cyclists under 18 years of age who apply for a Bike & Ride permit. Stop at the security officer's booth and show a valid photo ID. Complete and sign the application, and give it to the officer. The bike permit is issued immediately. Cyclists must be familiar with bicycle safety rules.
- Be ready to show your permit anytime at the request of a transit official.
   Bikes are permitted only in the rear section of the last car of each train.
   For your safety, bikes are not allowed on station escalators.
- To request a Bike & Ride permit, call 786-469-5392, weekdays, from 8 a.m. to 5 p.m.

# THE SOUTH MIAMI-DADE BUSWAY

- The South Miami-Dade Busway, which runs parallel to US 1, provides exclusive lanes on which buses swiftly shuttle passengers from as far south as SW 344th Street in Florida City to the Dadeland South Metrorail station.
- For added convenience, park free at Park & Ride lots located along the Busway at SW 296 Street, SW 244 Street, SW 200 Street, SW 168 Street, and SW 152 Street.

Routes serving south Miami-Dade County: 1, 31 (Busway Local), 34 (Busway Flyer), 35, 38 (Busway MAX), 52, 57, 65, 70, 104, 136, 137, 204 (Killian KAT), 252 (Coral Reef MAX), 287 (Saga Bay MAX), 301 (Dade-Monroe Express), 344, 500 (Midnight Owl).

### TRANSIT ONLINE

Trip Planning ......google.com/transit

Transit Information, Rider Alerts

& Train Tracker ......www.miamidade.gov/transit

### TRANSIT TELEPHONE NUMBERS

### METROBUS ROUTES SERVING METRORAIL

• Palmetto: 87, 282 (Hialeah Gardens Connection)

Okeechobee: 73, 267 MAX
 Hialeah: 28, 29, 37, 54, L

• Tri-Rail: 42. L

• Northside: 12, 21, 32, L

• Dr. Martin Luther King Jr.: 27, 62, 97 (27 Avenue MAX)

• **Brownsville**: 27, 46 (Liberty City Connection), 54, 254 (Brownsville Circulator)

• Earlington Heights: 17, 22, 95X, 238 (East-West Connection)

• Allapattah: 12, 21, 36, 246 (Night Owl), J

• Santa Clara: 12, 21, 22, 32, 246 (Night Owl), M

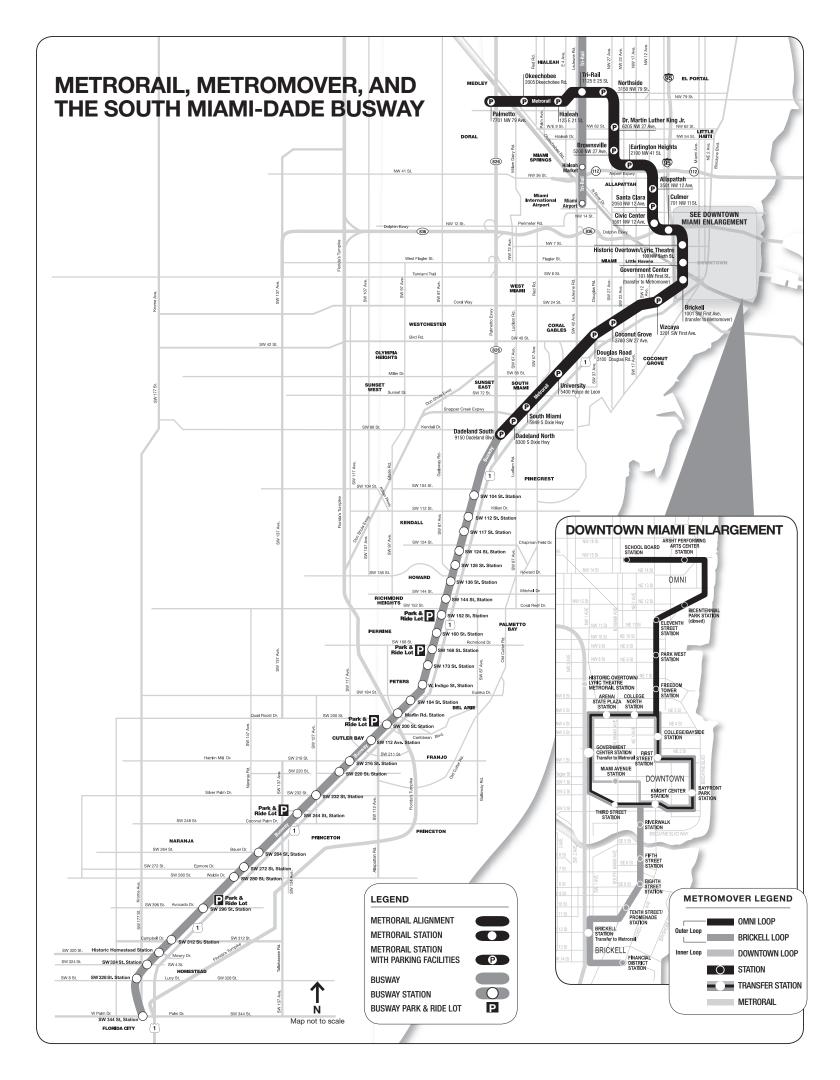
Civic Center: 12, 22, 32, 95X, 246 (Night Owl), M

• Culmer: 77, 211 (Overtown Circulator), 277 (NW 7 Avenue

MAX)

• Historic Overtown/Lyric Theatre: 2, 7, 95X, 211 (Overtown Circulator)

- Government Center: 2, 3, 7, 9, 11, 16, 21, 24, 51 (Flagler MAX), 77, 93 (Biscayne MAX), 95X, 120 (Beach MAX), 207/208 (Little Havana Connection), 243 (Seaport Connection), 246 (Night Owl), 277 (NW 7 Ave MAX), 500 (Midnight Owl), B, C, S
- Brickell: 6, 8, 48, 248 (Brickell Key Shuttle), B
- Vizcaya: 12, 17, 24
- Coconut Grove: 6, 22, 27, 42 (weekdays only), 249 (Coconut Grove Circulator)
- Douglas Road: 37, 40, 42, 48, 65, 224 (Coral Way MAX), 249 (Coconut Grove Circulator), J
- University: 48, 56, 500 (Midnight Owl)
- South Miami: 37, 52, 57, 72
- Dadeland North: 1, 87, 88, 104, 204 (Killian KAT), 240 (Bird Road MAX), 272 (Sunset KAT), 288 (Kendall KAT)
- Dadeland South: 1, 31 (Busway Local), 34 (Busway Flyer), 38 (Busway MAX), 52, 65, 73, 136, 252 (Coral Reef MAX), 287 (Saga Bay MAX), 500 (Midnight Owl)







rider alert text messages on your mobile devices and/or email regarding any disruptions affecting Metrorail or Metromover service, as well as Special Transportation Service (STS) updates. To register, visit www.miamidade.gov/transit.



# When riding Metrorail with your bicycle... Have a valid Bike & Ride permit with you. The security guard can issue one to you immediately if you need one. Travel with your bicycle only in the rear section of the last car of each train. Use the elevator to get to the platform with your bicycle. To request a Bike & Ride permit, call 786-469-5392, weekdays from 8 a.m. to 5 p.m.